



CERTIFICATION OF COMPLIANCE

Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefore

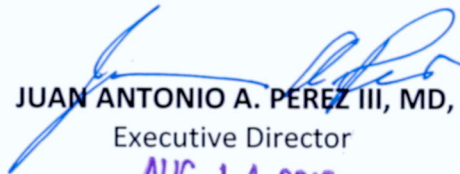
I, **JUAN ANTONIO A. PEREZ III**, Filipino, of legal age, **EXECUTIVE DIRECTOR** of the **COMMISSION ON POPULATION** being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

1. The **COMMISSION ON POPULATION** has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Frontline services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing complaints
2. That the Citizen's Charter is posted as information billboards in all the service offices of **COMMISSION ON POPULATION** that deliver frontline services.
3. That the Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's Charter is published, written either in English, Filipino, or in the local dialect and published as an information material (e.g. booklet or brochure).
5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. The Citizen's Charter was first published on September 8, 2009 and underwent review and revision on August 4, 2014 as required under Section 4, Rule IV of the IRR: *The office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two years.*

7. The Citizen's Charter already shows the improvements (minimum of three) that resulted from the process review of frontline service delivery, specifically streamlining of procedures, shortened turnaround time, reduction in the number of signatories.

This Certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

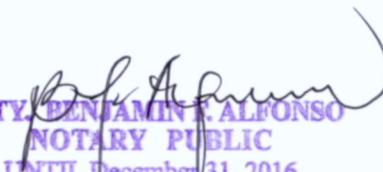
IN WITNESS WHEREOF, we have hereunto set my hand this 13th day of August 2015 in Mandaluyong City, Philippines


JUAN ANTONIO A. PEREZ III, MD, MPH
Executive Director
AUG 14 2015

SUBSCRIBED AND SWORN to before me this _____ day of _____ 2015 in _____ QUEZON CITY Philippines, with affiant exhibiting to me his/her _____ issued on _____ at _____.

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ATTY. BENJAMIN E. ALFONSO
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